

eir Mobile Pre-Pay Pricing

Tariff Plan	Call set-up fee	Domestic Voice Charging	Billing Increment	Domestic SMS Charging	Data Charging
eir Simplicity	12c	39c per minute	Per minute billing at all times	15c per SMS	€1.99 per day for 100Mb, 2c per Mb/€20.48 per Gb thereafter
Prepay Mobile	N/A	N/A	N/A	12c per SMS	2c per Mb/€20.48 per Gb

eir Simplicity Unlimited Offers

Top-up Amount €	Top-up Offer	Top-up Frequency	Additional Benefits	EU Roaming Fair Usage Allowance	Comments
€10	Unlimited Calls to Any Network	Top-up every 14 days		n/a	
€20	Unlimited Calls and Texts	Top-up every 4 weeks		n/a	
€10	7.5 Gb Data	Top-up every 4 weeks		7.5 Gb to use at Home or in EU	Legacy offer - No longer available
€20	No Limits Data plus Unlimited Calls	Top-up every 4 weeks		30Gb	
€20	No Limits Data plus Unlimited Texts	Top-up every 4 weeks		30Gb	
€30	No Limits Data plus Unlimited Calls and Texts	Top-up every 4 weeks		45Gb	
€30	No Limits Data plus Unlimited Texts and 120 international minutes	Top-up every 28 days	120 international minutes	45Gb	

eir Simply Top-up Offers

Top-up Amount €	Top-up Offer	Top-up Frequency	Additional Benefits	EU Roaming Fair Usage Allowance
€10	eir Mobile to eir Mobile Calls & Texts and 100Mb Data	Top-up every 14 days	Keep you €10 credit	100 Mb
€20	eir Mobile to eir Mobile Calls & Any Network Texts and 1Gb Data	Top-up every 4 weeks	Keep your €20 your credit	1Gb

The following Fair Usage Policy applies to data roaming usage in the EU for those customers on Simplicity Unlimited offers:

Recommended Retail Price of Top-up Offer	EU Roaming Fair Usage Allowance
€10	7.5Gb
€20	30/45 Gb
€30	45Gb

The full data allowances on Simply top-up offers, where applicable, can be used while roaming in the EU.

Unlimited minutes and SMS allowances where applicable are subject to a fair usage allowance of 3,000 minutes and 3,000 SMS.

Any Network Minutes and SMS allowances apply to usage within the Republic of Ireland and EEA zone countries. Roaming in the EEA is subject to fair usage limits. Excludes Premium, International, Non-Geographic NuMbers and roaming outside of the EEA zone. Voicemail and eir to eir calls and texts while roaming in the EEA are treated as standard calls or texts, deducted from any applicable inclusive plan allowances or charged at applicable standard rates.

A standard SMS is limited to 160 characters. On exceeding 160 characters, a multi-part message maybe created by your device, resulting in a charge for two or more SMS. The multi-part message may consume some of the 160 characters in these SMS in order to link them.

Data allowances if available at the time of roaming can be used while roaming in EEA subject to fair use limits where applicable. EU roaming fair use allowance is calculated in line with Regulation [EU] No 2022/612 [as amended] and Data wholesale roaming price caps. Where the domestic data allowance has not been fully consumed but the fair use allowance has been fully consumed, a surcharge rate of €1.35 per Gb/€0.00135 per Mb (based on Regulated of €1.10 per Gb excl. VAT) will apply until the domestic allowance has been fully consumed. Standard domestic rates apply thereafter.

All prices include VAT. For information on roaming rates - <https://www.eir.ie/roaming/#/>

SIM Replacement Fee:

A charge of €5 may apply to any eir Prepay customer who orders a replacement SIM from December 1st 2020.

Top-up Refund Administration Charge:

From December 21st 2020, if your account is terminated as a result of moving your number to another provider, any remaining purchased call credit will be refundable to you, if claimed within 90 days of the Move. A prepay balance refund administration charge of €20 applies to such refunds.

Removal of IOU and Webtext:

From December 2020, IOU and Webtext services will no longer be available to eir Prepay customers.

Other Charges on Pay as You Go

Customer Care	Connection Charge*	Per minute charge
eir Simplicity Customers (1747)	20c per call	
Directory Enquiries		
National Directory Enquiries (11811)	€2.49	€2.49
International Directory Enquiries (11818)	€2.99	€2.99
National Directory Enquiries (11850)	€4.05	€4.05
International Directory Enquiries (11860)	€2.59	€2.59
National Directory Enquiries (11890)	€1.49	€1.49
International Directory Enquiries (11891)	€1.49	€1.49
National Directory Enquiries (11888)	€4.99 per call	
National Directory Enquiries (11810)	€7.99**	€5.99
National Directory Enquiries (11824)	€2.99	€2.99
National Directory Enquiries (11827)	€0.99	€0.99
National Directory Enquiries (11822)	€0.99	€0.99

*Connection fee applies to all calls. Thereafter, calls are charged per minute.

** Connection charge includes first minute for calls to 11810

Premium Rate Services **	
Access code	Cost per call, VAT included
1512	€0.50 per call
1513	€0.70 per call
1514	€0.90 per call
1515	€1.20 per call
1516	€1.80 per call
1517	€2.50 per call
1518	€3.50 per call
1520	€0.30 per minute
1530	€0.50 per minute
1540	€0.70 per minute
1550	€1.20 per minute
1560	€1.80 per minute
1570	€2.40 per minute
1580	€2.95 per minute
1590	€3.50 per minute
1598(Adult Service's; (General)	€3.50 per minute
1599(Adult Service's; (General)	€3.50 per minute

** A once off advance payment of €60 may be required to call these numbers

Free/Low call Services	
1800 numbers	Free
0800 numbers	Free
0800 numbers (International Freephone numbers)	Free
1850 numbers	30c per call
1890 numbers	15c per minute
1891 numbers	12.5c per minute
Call forwarding (national numbers only)	Standard call rates apply (does not include call forwarding while roaming)
Universal Access Numbers (0818)	15c per minute
Personal Numbering (0700)	Charged at the per minute rate appropriate to your price plan, for national calls to Irish landlines (does not avail of inclusive minutes)
116 numbers	Free
171 numbers	15c per call
1740 & 1742 numbers	Free
076 numbers (Voice over IP numbers)	Charged at the per minute rate appropriate to your price plan, for national calls to Irish landlines (does not avail of inclusive minutes)

SMS (Text) & MMS (Multi-Media Messaging Service)	
An MMS is an enhanced message that can include pictures, sound (if your handset supports it) and text.	
Message Type	Price per message
Receiving Text message	Free
Sending and Receiving a text to/from a Service Provider 5XXXX (e.g. Lotto results)	Variable
MMS message to all mobile networks (text only up to 1000 characters)	20c
MMS message to all mobile networks (picture, sound & text)	30c
MMS message to email address	30c

*** A charge of at least 9c applies to messages sent to SMS short codes beginning with 51, 53 or 57

Specific pricing varies by short code and will be advertised along with the short code where higher rates apply.

Max size per MMS 100 KB

International MMS is currently unavailable.

Mobile Internet

If you don't have a data bundle included in your plan or have gone outside of your allowance you can choose one of our add-ons or these daily rates.

If you choose a day pass, we start you off with a 100Mb allowance.

Your first 100Mb is charged at a maximum of €1.99. You will then be charged 2c for every Mb you use over your daily allowance.

If you don't use the mobile internet, you won't be charged at **all**.

eir Simplicity	Price up to 100Mb/day	Price over 100Mb/day
	€1.99 per day	€0.02 per extra Mb/€20.48 per extra Gb

3G Services

Video calling is available for eir's 3G subscribers who make calls in a 3G coverage area.

We do not recommend you use video calling while roaming but it is possible on some networks and increased charges will apply. The extent and level of such charges varies significantly, depending on the country and operator.

Please e-mail: roaming@eir.ie should you require specific rates for a specific country.

International Rates Promotion

International Calls from Ireland

Call your friends and family abroad on their mobile or landline any day, any time for as little as 10c per minute with eir - now what's great value.

UK calls from 10 per minute. Now at eir we have the cheapest network international call rates to the UK.

You can call your friends and family on their mobile or landline for just 10c per minute.

USA and 45 other countries for 15c per minute.

We also have incredibly cheap international call rates to over 45 other countries including USA, Australia and Canada for just 15c per minute to a mobile or landline.

How do I get these great rates?

To avail of these great rates, simply text "international" to 50104.

You only have to sign-up once and these great call rates will be automatically applied to your account.

Don't worry; by opting in to these great international call rates, you will still continue to avail of the network offer you are currently on.

To find out all the different countries you can call, see the list below:

Andorra	Czech republic	Greece	Malaysia	Romania	Turkey
Australia	Denmark	Hungary	Moldova	San Marino	UK
Austria	Estonia	Iceland	Monaco	Singapore	Ukraine
Belarus	Faroe Islands	India	Netherlands	Slovakia	USA
Belgium	Finland	Italy	New Zealand	South Africa	
Brazil	France	Latvia	Norway	Spain	
Bulgaria	Georgia	Liechtenstein	Philippines	Sweden	
Canada	Germany	Lithuania	Poland	Switzerland	
China	Gibraltar	Luxembourg	Portugal	Thailand	

International minutes allowances exclude calls to international bands 1c, 9, 10 and 11. All bands and associated countries are listed at the end of this section.

Standard International Rates

International Call Bands	Eir Rates (inc. VAT)
Text Messages (SMS): 1 To EU Bands (Bands 1-3 inclusive) 2 To anywhere else in the world	7c 25c
Band 1A Calls to United Kingdom - Landlines <i>Great Britain includes Northern Ireland, Isle of Man and Channel Islands</i> Note : Calls to Norther Ireland Landlines when using the 048 prefix are charged at the rate appropriate to your price plan for nation calls to Irish landlines	€0.2337 per minute
Band 1B Calls to United Kingdom - Mobiles <i>Great Britain includes Northern Ireland, Isle of Man and Channel Islands</i>	€0.2337 per minute
Band 2A* Calls to Central Europe - Landlines <i>Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland</i>	€0.2337 per minute
Band 2B* Calls to Central Europe - Mobiles <i>Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland</i>	€0.2337 per minute
Band 3* Calls to EU - Landline and Mobiles <i>Andorra, Austria, Denmark, Finland, Faroe Islands, Gibraltar, Greece, Iceland, Luxembourg, Monaco, Norway, Poland, Portugal, San Marino, Sweden.</i>	€0.2337 per minute
Band 3A* Calls to EU - Landline and Mobiles <i>Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Romania, Slovak Republic, Slovenia, Reunion, Guadeloupe, Martinique, Mayotte, French Guyana</i>	€0.2337 per minute
Band 4* Calls to Mid/Far Europe and Africa - Landline and Mobiles <i>Albania , Algeria, Armenia , Azerbaijan Republic, Belarus, Bosnia & Herzegovina, Egypt, Georgia, Israel, Kazakhstan, Kyrgyzstan, Liberia, Libya, Macedonia, Moldova, Montenegro, Morocco, Palestine, Russian Federation, Rwanda, Serbia, Tunisia, Turkey , Turkmenistan, Ukraine, Uzbekistan, Yugoslavia, Burundi, Cameroon, Central African Republic, Cote d' Ivoire, Congo, Gabon, Ghana, Lesotho, Malawi, Mozambique, Namibia, South Africa, Tanzania, Uganda, Zanzibar, Zimbabwe, Zambia</i>	€0.99 per minute
Band 5* Calls to US and Canada - Landlines and Mobiles <i>USA (incl. Virgin Islands), American Samoa, Canada</i>	€0.50 per minute

Standard International Rates - continued

International Call Bands	Eir Rates (inc. VAT)
Band 6* # Calls to South America, Mexico and Caribbean - Landlines and Mobiles <i>Argentina, Aruba, Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Belize, Brazil, British Virgin Islands, Cayman Islands, Colombia, Cook Islands, Dominica, Dominican Republic, Ecuador, El Salvador, Grenada, Guatemala, Jamaica, Mexico, Montserrat, Netherlands Antilles, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & the Grenadines, Trinidad & Tobago, Turks & Caicos, Uruguay, Venezuela</i>	€0.99 per minute
Band 7* Calls to Australia and New Zealand - Landlines and Mobiles <i>Australia, Christmas Islands, Cocos/Keelings Islands, New Zealand</i>	€0.50 per minute
Band 8* # Calls to Pacific Rim - Landlines and Mobiles <i>Brunei, China, Guam, Hong Kong, Indonesia, Japan, South Korea Republic, Macau, Malaysia, Papua New Guinea, Philippines, Northern Mariana Islands, Singapore, Taiwan, Thailand</i>	€0.99 per minute
Band 9 # Calls to Middle East - Landlines and Mobiles <i>Bahrain, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Syrian Arab Republic, United Arab Emirates</i>	€1.99 per minute
Band 10 # Calls to the Rest of the World - Landlines and Mobiles <i>Afghanistan, American Samoa, Angola, Antarctica & Norfolk Islands, Ascension, Bangladesh, Benin, Bhutan, Bolivia, Botswana, Burkina Faso, Cambodia, Cape Verde, Chad, Chile, Comoros Islands, Costa Rica, Cuba, Djibouti, Diego Garcia, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Greenland, Gambia, Guinea-Bissau, Guyana, Honduras, Haiti, India, Iran, Iraq, Kenya, Kiribati, Laos, Mali, Madagascar, Maldives, Mauritania, Mauritius, Marshall Islands, Micronesia, Mongolia, Myanmar, New Caledonia, Nepal, Nauru, Nicaragua, Niger, Nigeria, Niue, Pakistan, Palau, Panama, Paraguay, Peru, Saipan, Sao Tome & Principe, Samoa, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St. Helena, St. Pierre & Miquelon, Sudan, Suriname, Swaziland, Tajikistan, Togo, Tonga, Tokelau, Tristan da Cunha, Tuvalu, Vanuatu, Vietnam, Wallis & Futuna Islands, Yemen</i>	€2.99 per minute
Band 11 # Calls to Mobile Satellite Phones <i>Inmarsat</i>	€7.00 per minute
<i>Skyphone</i>	€10.50 per minute

Per minute billing applies.

A once off advance payment of €60 may be required to call these numbers.

For all Pay As You Go customers, a setup fee of 25c upon connection applies to all calls made to countries in eir bands 4 to 8 inclusive.

*From 1st of January 2026, both Ukraine and Moldova will be included in the EU roam like home band.

There are 3 exceptions to this new rule. If you travel to Ukraine or Moldova, and call: Iceland, Liechtenstein & Norway you will be charged at ROW (rest of world) rates. These are not included in the roam like home band.

For eir Pay as You Go customers dialling international numbers, a setup fee of 25c upon connection applies to all calls made to countries in eir bands 4 to 8 inclusive. These bands include calls to landlines and mobiles in countries in Mid/Far Europe, Africa, US, Canada, South America, Mexico, Caribbean, Australia, New Zealand and the Pacific Rim.

Additional restrictions apply to the following number ranges. For further assistance please contact customer care.

International Barred Destinations

Numbers falling behind the following international call destinations are subject to specific call barring.

Country	Country Code
Nauru	674
Papua New Guinea	675
Solomon Islands	677
Vanuatu	678
Wallis & Futuna Islands	681
Cook Islands	682
Niue	683
Samoa	685
Kiribati	686
Tuvalu	688
Tokelau	690
Marshall Islands	692
Vietnam	84
Pakistan Fixed	92

Region	Make Call per minute	Receive Call per minute	Send SMS	Voicemail Rates per minute	Data Charging per Gb	Data Charging per Gb	Data Bundle
Africa	€2.99	€2.99	€0.39	€2.99	€4.99	€5,110.00	
Americas	€2.99	€2.99	€0.39	€2.99	€4.99	€5,110.00	
Asia	€2.99	€2.99	€0.39	€2.99	€4.99	€5,110.00	
<i>Frequent Travel Destinations</i>	See full breakdown below (Voice and SMS rates as per applicable roaming zone)				€4.99	€5,110.00	1Gb - €29.99
Rest of Europe	€1.99	€1.99	€0.39	€1.99	€4.99	€5,110.00	
USA	€1.99	€1.99	€0.39	€1.99	€4.99	€5,110.00	1Gb - €29.99
Maritime/In-flight	€3.99	€3.99	€0.39	€3.99	€9.99	€10,230.00	

Calls made while roaming in EEA destinations to all non-EEA destinations will be charged 1.49 per minute.

Calls made while roaming in EEA destinations to all EEA Premium rate and non-geographic number ranges will be charged €1.49 per minute.

Per minute billing applies to all roaming calls. All prices are inclusive of VAT.

Frequent Travel Destination zone countries:

Algeria, Egypt, Morocco, Nigeria, South Africa, Tunisia, Brazil, Dominican Republic, Mexico, Cambodia, China, Hong Kong, India, Indonesia, Israel, Japan, Korea, Malaysia, Philippines, Qatar, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Thailand, United Arab Emirates, Australia, New Zealand, Russia, Andorra, Albania, Bosnia Herzegovina, Macedonia, Montenegro, Switzerland, Turkey, Ukraine, USA, Canada.

While we cannot guarantee coverage when you're travelling at sea, customers may be able to pick up Maritime service providers. Some airlines now allow passengers to use their mobiles during flights.

Maritime / In-flight roaming operators: INMARSAT, IRIDIUM, Aeromobile, Telenor Maritime, Onair, AT&T International, Thuraya, Epic International, TIM Italy Maritime, Vodafone Maritime Malta, Maritime Communications Partners.