

eir Mobile Plans 2022 (Monthly Price inc. VAT)

Mobile Plans	Inclusions	Monthly Price inc. VAT
eir Mobile Essential ^(3, 4)	200 minutes to Irish mobiles and landlines, unlimited* texts and 20Gb 5G data, (Full use of your 20Gb EEA allowance Roaming)	€46.19
eir Mobile Connect Plus ^(2, 4)	Unlimited* calls to Irish mobiles and landlines, unlimited* texts, No Limits 5G Data (65Gb EEA Roaming) plus 100 international minutes and texts.	€68.79
eir Mobile Complete* ^(2, 4)	Unlimited* calls to Irish mobiles and landlines, unlimited* texts, No Limits 5G Data (75Gb EEA Roaming) plus 600 international minutes and texts.	€79.59
eir Mobile Connect -30 Day* ⁽⁴⁾	Unlimited* calls to Irish mobiles and landlines, unlimited* texts and No Limits 5G Data* (65Gb EEA Roaming) (SIM only plan)	€34.39
eir Mobile Complete -30 Day* ^(3, 4)	Unlimited* calls to Irish mobiles and landlines, unlimited* texts, No Limits 5G Data (75Gb EEA Roaming) plus 200 international minutes and texts (SIM only plan)	€39.79
eir Mobile Connect* ⁽¹⁾	Unlimited* calls to Irish mobiles and landlines, unlimited* texts and No Limits Data (65Gb EEA Roaming)	€54.99

A SIM activation fee of €9.99 may apply from 14th May 2019 for all customers signing up to an eir Mobile plan.

*Unlimited minutes and SMS allowances where applicable are subject to a fair usage allowance of 45,000 minutes and 10,000 SMS. International allowances exclude calls to international bands 1c, 9, 10 and 11. Unless otherwise stated, minutes and SMS apply to usage within the Republic of Ireland and EEA zone countries, excluding Premium, International and roaming outside of the EEA zone. Roaming allowances are subject to fair usage limits. Voicemail and eir to eir calls and texts / EEA landlines while roaming in the EEA are treated as a standard call or text, deducted from any applicable inclusive plan allowances or charged at applicable standard rates.

*The fair usage threshold in relation to data usage for eir Mobile Connect (◊), eir Mobile Connect Plus and eir Mobile Complete is 1TB. For eir Mobile Connect -30 Day and eir Mobile Complete -30 day, the fair usage threshold is 120Gb. Should your data usage exceed the fair usage threshold in a billing cycle and eir Mobile considers that other users are likely to be adversely affected; we reserve the right to limit the data Service. eir Mobile continuously monitors network performance to ensure that the service received by the Customer is not impacted through a minority of users placing high demand on network resources (e.g. large bandwidths over long periods).

Data allowances if available at the time of roaming can be used while roaming in the EEA subject to fair use limits where applicable. EU roaming fair use allowance is calculated in line with Regulation (EU) No 2022/612 and associated Data wholesale roaming price caps. Where the domestic data allowance has not been fully consumed but the fair use allowance has been fully consumed, a surcharge rate of €1.35 per Gb/€0.00135 per MB (based on Regulated rate of €1.10 per Gb excl. VAT) will apply until the domestic allowance has been fully consumed. Standard domestic rates apply thereafter.

All prices include VAT.

From May 15th 2019, calls originating from Ireland to destinations in International Bands 1 to 3 inclusive will be charged at 23.37c per min (inc. VAT). SMS to EU destinations will be charged at 7.38c per message (inc. VAT).

The new charges for calls and SMS to EU destinations apply to calls and SMS made by eir Mobile customers originating in Ireland to destinations within the European Union and European Economic Area (Iceland, Liechtenstein, Norway) including EU Outermost Regions i.e. Martinique, Mayotte, Guadeloupe, French Guyana, Réunion, Saint-Martin, Madeira, the Azores and the Canary Islands. Excludes calls to UK Premium Rate numbers (Band 1c).

All calls to EU destinations (Bands 1 to 3 inclusive) will be charged on a per minute basis.

- 1** eir Mobile Connect is no longer available for sale to either new or upgrading customers from 24th October 2019.
- 2** eir Mobile Connect Plus and eir Mobile Complete has 5G service enabled, subject to service availability.
- 3** eir Mobile Essential and eir Mobile Complete -30 Day SIMO has 5G service enabled, subject to service availability from 15th October 2020.
- 4** For customers entering new or renewed contracts from the 12th of May 2022. From April of each year, the monthly price of your plan (excluding any discounts) will increase by the annual Consumer Price Index rate published in January of that year plus an additional 3%. For more information see www.eir.ie/annual-price-increase.

Link to: [eir Mobile General Terms and Conditions](#)
[Annual Price Increase](#)

[Mobile Roaming](#)
[Consumer Price Index](#)

Out Of Plan call charges	Price per minute (inc. VAT)
National*	30.00c
UK (1a)	23.37c
UK (1b)	23.37c
UK Premium Rate (1c)**	129.00c
International (2a)	23.37c
International (2b)	23.37c
International (3)	23.37c
International (3a)	23.37c
International (4)	45.74c
International (5)	45.74c
International (6)	45.74c
International (7)	45.74c
International (8)	45.74c
International (9)	111.82c
International (10)	223.64c
International (11a)	711.57c
International (11b)	1067.36c
☐ VOIP	30.00c

☐ Service no longer available fom 31st December 2021.

Notes: *National calls include calls to Irish Mobiles and Landlines, 0818 and 076 numbers and calls to Northern Ireland landlines using the 048 prefix (in place of 004428)

The above rates do not apply when Roaming and some services may be unavailable when Roaming.

Calls to National Non-Geographic numbers

Calls to National Non-Geographic numbers are calls to numbers with the following Prefixes: **0818**

Charges for calls to these numbers shall not exceed charges applicable to National Landline numbers, as per the customer's plan. Calls to these numbers shall qualify for any National call allowance included in the customer's plan. Where no allowance is available calls to these numbers shall be charged at standard rates as set out in this price list or as set out within the customer's plan.

****International Band 1c - UK Premium Rate**

Calls to the following UK premium number ranges will be charged at the applicable rate for Band 1c: **070, 08, 0800, 0808, 084, 087, 09, 116, 118.**

**Out of plan call charges to Premium Rate Services
(prices inc. VAT)**

Premium Code	Price per minute
	Flat Fee
1512	€0.50
1513	€0.70
1514	€0.90
1515	€1.20
1516	€1.80
1517	€2.50
1518	€3.50

Premium Code	Price per minute
1520	€0.30
1530	€0.50
1540	€0.70
1550	€1.20
1560	€1.80
1570	€2.40
1580	€2.95
1590	€3.50
1598	€3.50
1599	€3.50

Notes: The above rates do not apply when Roaming and some services may be unavailable when Roaming.

Out Of Plan call charges (prices inc. VAT)

	Set-up Fee	price per Minute	price per Second
Directory Enquiries Charges	inc. VAT	inc. VAT	inc. VAT
National DQ 11811	€2.49	€2.49	€0.04
International DQ 11818	€2.99	€2.99	€0.05
Conduit DQ 11850	€2.90	€2.90	€0.05
Conduit DQ 11888	€1.01	€1.01	€0.02
Conduit International DQ 11860	€2.90	€2.90	€0.05
MCI DQ 11890	€2.90	€2.90	€0.05
Number Logic 11824	€2.49	€2.49	€0.04
Number Logic 11827	€1.01	€1.01	€0.02

	Set-up Fee	price per Minute
	inc. VAT	inc. VAT
Universal Access 0818	n\	€0.15
Vodafone Eirpage 082	n\	€0.33
Num 08224	n\	€0.46

	Set-up Fee	price per Minute
Internet Charges	inc. VAT	inc. VAT
Internet Local Rate 1891	n\	€0.13
Internet PAYG 1892	n\	€0.13

	Set-up Fee	price per Minute
SMS charges	inc. VAT	inc. VAT
National mobile SMS	€0.09	n\
* Roaming Voicemail (0857000000)	€0.09	n\
UK & EU SMS	€0.07	n\
Other International SMS	€0.15	n\
SMS via Other SMSC	€0.15	n\

Notes: *With the exception of Roaming Voicemail, the above rates do not apply when Roaming and some services may be unavailable when Roaming.

Calls to National Non-Geographic numbers are calls to numbers with the following Prefixes: **0818**

Charges for calls to these numbers shall not exceed charges applicable to National Landline numbers, as per the customer's plan. Calls to these numbers shall qualify for any National call allowance included in the customer's plan. Where no allowance is available calls to these numbers shall be charged at standard rates as set out in this price list or as set out within the customer's plan.

Call Diverts / Call Forwarding

Diverted calls are charged the same as a call made directly to the number to which you have diverted your calls. When you are not roaming, calls diverted to your voicemail are free of charge.

Out Of Plan call charges (incl. VAT)**MMS charges**

Message Type	Price per Message
Receiving Text messages	Free
Sending and Receiving a text to/from a Service Provider 5XXXX (e.g. Lotto results)	Variable*
MMS message to all mobile networks (text only up to 1000 characters)	20c
MMS message to all mobile networks (picture, sound & text)	30c
MMS message to e-mail address	30c
*A charge of at least 9c applies to messages sent to SMS short codes beginning with 51, 53 or 57. Specific pricing varies by short code and will be advertised along with the short code where higher rates apply.	
Max size per MMS 100kB.	
International MMS is currently unavailable.	

Mobile Internet charges

Data	Price
Customers on all eir Mobile 3G plans will have the following mobile internet out of plan pricing:	
up to 50 MB per day	99c
over 50 MB per day	2c per extra MB
4G Data	
All Customers on all current plans (and legacy 4G plans) will have the following mobile internet out of plan pricing:	
up to 250 MB per day	99c
over 250 MB per day	2c per extra MB

Out Of Plan call charges

Video Calling charges

Video calling is available for eir Mobile 3G/4G subscribers who make calls in a 3G/4G coverage area.

We do not recommend you use video calling while roaming but it is possible on some networks and increased charges will apply. The extent and level of such charges varies significantly depending on the country and operator.

Service	Price
Video Calling	In Ireland, it is treated as a voice call to the number called, and is dependent on your price plan.

	Event price	price per Minute
Other charges	(inc. VAT)	(inc. VAT)
WAP (CSD) 0857019999	€0.00	€0.09
WAP (CSD) 0857019998	€0.00	€0.09
Emailonyourphone	€0.09	€0.00

Irish Text Relay Service (ITRS)

ITRS translates text into voice and voice into text to facilitate a person that is deaf or hard of hearing in making and receiving calls in the Republic of Ireland (see ITRS.ie).

Customer access to the service for text to voice and voice to text calls is subject to standard call charges for geographic numbers in the Republic of Ireland. For an introductory period up to the 1st of June 2018, Customers can avail of free access to the service as indicated through the use of Freefone 1800 access numbers for the introductory period (1800 207 800 for Voice to Text calls and 1800 207 900 for Text to Voice calls).

[Link to ITRS website](#)

Rest of the World Roaming charges

Region	Make Call	Receive Call	Send SMS	Voicemail Rates	Data Charging	Data Bundle
Africa	€2.33/min	€2.23/min	€0.30	€2.33/min	€4.99/Mb (€5110/Gb)	
Americas	€2.02/min	€1.92/min	€0.30	€2.02/min	€4.99/Mb (€5110/Gb)	
Asia	€2.33/min	€2.23/min	€0.30	€2.33/min	€4.99/Mb (€5110/Gb)	
Frequent Travel Destinations	See full breakdown <u>below</u> (Voice and SMS rates as per applicable roaming zone)				€4.99/Mb (€5110/Gb)	1Gb - €29.99
Rest of Europe	€1.72/min	€1.62/min	€0.30	€1.72/min	€4.99/Mb (€5110/Gb)	
USA	€1.72/min	€1.62/min	€0.39	€1.72/min	€4.99/Mb (€5110/Gb)	1Gb - €29.99
Maritime / in-flight	€3.99/min	€3.99/min	€0.39	€3.99/min	€9.99/Mb (€10230/Gb)	

Calls made while roaming in EEA destinations to all non-EEA destinations will be charged €1.49 per minute. Per minute billing applies.

Calls made while roaming in EEA destinations to all EEA Premium rate and non-geographic number ranges will be charged €1.29 per minute. Per minute billing applies.

Per minute billing applies to all roaming calls. All prices are inclusive of VAT.

Frequent Travel Destination zone countries: Algeria, Egypt, Morocco, Nigeria, South Africa, Tunisia, Brazil, Dominican Republic, Mexico, Cambodia, China, Hong Kong, India, Indonesia, Israel, Japan, Korea, Malaysia, Philippines, Qatar, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Thailand, United Arab Emirates, Australia, New Zealand, Russia, Andorra, Albania, Bosnia Herzegovina, Macedonia, Montenegro, Switzerland, Turkey, Ukraine, USA, Canada.

While we cannot guarantee coverage when you're travelling at sea, customers may be able to pick up Maritime service providers. Some airlines now allow passengers to use their mobiles during flights.

Maritime / in-flight roaming operators: INMARSAT, IRIDIUM, Aeromobile, Telenor Maritime, Onair, AT&T International, Thuraya, Epic International, TIM Italy Maritime, Vodafone Maritime Malta, Maritime Communications Partners

Calls to International Bands for eir Mobile Customers	
Band 1a:	Calls to landlines United Kingdom (Great Britain, Northern Ireland, Isle of Man & Channel Islands) <i>Note</i> : Calls to Northern Ireland Landlines when using the 048 prefix are charged at the rate appropriate to your price plan, for national calls to Irish landlines.
Band 1b:	Calls to mobiles United Kingdom (Great Britain, Northern Ireland, Isle of Man & Channel Islands).
Band 1c:	Calls to UK Premium Rate Numbers* United Kingdom (Great Britain, Northern Ireland, Isle of Man & Channel Islands).
Band 2a:	Calls to Landlines Central Europe (Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland).
Band 2b:	Calls to mobiles Central Europe (Belgium, France, Germany, Italy (incl. Vatican City), Liechtenstein, Netherlands, Spain, Switzerland)
Band 3:	Calls to landlines and mobiles EU (Andorra, Austria, Denmark, Finland, Faroe Islands, Gibraltar, Greece, Iceland, Luxembourg, Monaco, Norway, Poland, Portugal, San Marino, Sweden).
Band 3a:	Calls to landlines and mobiles EU (Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Romania, Slovak Republic, Slovenia, Reunion, Guadeloupe, Martinique, Mayotte, French Guyana).
Band 4:	Calls to landlines and mobiles Mid/Far Europe and Africa, Albania, Algeria, Armenia, Azerbaijan Republic, Belarus, Bosnia & Herzegovina, Egypt, Georgia, Israel, Kazakhstan, Kyrgyzstan, Liberia, Libya, Macedonia, Moldova, Montenegro, Morocco, Palestine, Russian Federation, Rwanda, Serbia, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan, Yugoslavia, Burundi, Cameroon, Central African Republic, Cote d'Ivoire, Congo, Gabon, Ghana, Lesotho, Malawi, Mozambique, Namibia, South Africa, Tanzania, Uganda, Zanzibar, Zimbabwe, Zambia).
Band 5:	Calls to landlines and mobiles US & Canada (USA including US Virgin Islands, American Samoa, Canada).
Band 6#:	Calls to landlines and mobiles South America, Mexico and Caribbean (Argentina, Aruba, Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Belize, Brazil, British Virgin Islands, Cayman Islands, Colombia, Cook Islands, Dominica, Dominican Republic, Ecuador, El Salvador, Grenada, Guatemala, Jamaica, Mexico, Montserrat, Netherlands Antilles, Puerto Rico, St Kitts & Nevis, St Lucia, St Vincent & the Grenadines, Trinidad & Tobago, Turks & Caicos, Uruguay, Venezuela).
Band 7:	Calls to landlines and mobiles Australia & New Zealand (Australia, Christmas Islands, Cocos/Keelings Islands, New Zealand)
Band 8#:	Calls to landlines and mobiles Pacific Rim (Brunei, China, Guam, Hong Kong, Indonesia, Japan, South Korea Republic, Macau, Malaysia, Papua New Guinea, Philippines, Northern Mariana Islands, Singapore, Taiwan, Thailand)
Band 9#:	Calls to landlines and mobiles Middle East (Bahrain, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Syrian Arab Republic, United Arab Emirates).
Band 10#:	Calls to landlines and mobiles Rest of World (Afghanistan, American Samoa, Angola, Antarctica & Norfolk Islands, Ascension, Bangladesh, Benin, Bhutan, Bolivia, Botswana, Burkina Faso, Cambodia, Cape Verde, Chad, Chile, Comoros Islands, Costa Rica, Cuba, Djibouti, Diego Garcia, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Greenland, Gambia, Guinea-Bissau, Guyana, Honduras, Haiti, India, Iran, Iraq, Kenya, Kiribati, Laos, Mali, Madagascar, Maldives, Mauritania, Mauritius, Marshall Islands, Micronesia, Mongolia, Myanmar, New Caledonia, Nepal, Nauru, Nicaragua, Niger, Nigeria, Niue, Pakistan, Palau, Panama, Paraguay, Peru, Saipan, Sao Tome & Principe, Samoa, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St. Helena, St. Pierre & Miquelon, Sudan, Suriname, Swaziland, Tajikistan, Togo, Tonga, Tokelau, Tristan da Cunha, Tuvalu, Vanuatu, Vietnam, Wallis & Futuna Islands, Yemen)
Band 11a#:	Calls to mobile Satellite Phones (Inmarsat)
Band 11b#:	Calls to mobile Satellite Phones (Skyphone)

Notes: # A once off advance payment of €60 may be required to call these numbers.

***International Band 1c - UK Premium Rate**

Calls to the following UK premium number ranges will be charged at the applicable rate for Band 1c: **070, 08, 0800, 0808, 084, 087, 09, 116, 118.**