

## **eir hayu Pre-paid and Bill Pay Offers (“hayu Offers”) Standard Terms and Conditions**

**hayu Offers are applicable only between 8<sup>th</sup> September 2017 and 28<sup>th</sup> of February 2018**

The following terms and conditions (the “**Terms and Conditions**”) apply to the hayu Offers which will entitle you to access the SVOD service currently named hayu (“**the Service**”) which is subject to hayu’s terms and conditions (<https://www.hayu.com/utilities/terms>) and privacy policy (<https://www.nbcuniversal.com/privacy>) and only available to residents of the Republic of Ireland who are over 18 years old. These Terms and Conditions are in addition to and form part of the terms and conditions of the eir Mobile Service, and also the eir General Terms and Conditions, to which you have also agreed, together with eir’s Fair Usage Policy (“**FUP**”) and any other eir terms which apply to you, all of which are available at <https://www.eir.ie/termsandconditions/> (“**Other eir Terms and Conditions**”). All of these terms and conditions combined constitute a legally binding agreement between eir (“**we/us**”) and you (“**you/ the customer**”). All capitalised terms herein (unless otherwise defined) shall have whatever meaning is ascribed to them in any of the Other eir Terms and Conditions. In the event of any conflict between these Terms and Conditions and the Other eir Terms and Conditions, these Terms and Conditions shall prevail.

Please see below the two (2) different hayu Offers available and their applicable terms:

### **1. Pre-pay Offer**

- The Pre-pay offer gives Pre-pay Customers of the eir Mobile Service (“**eir Mobile**”) the option, if compliant with all requirements below, to access the Service for a period of six (6) months without additional charge (“**Pre-pay Offer**”).
- The Pre-pay Offer is only available to new and existing Pre-pay customers of the Pre-pay Plans described below.
- To be eligible for the Pre-pay Offer, a Pre-pay Customer must renew or subscribe to one of the following Pre-pay Plans between 8<sup>th</sup> September 2017 and 28<sup>th</sup> of February 2018 . Only renewals or subscriptions from these dates to these Pre-pay Plans will be eligible;
  - €20 – Calls and Texts
  - €20 – Calls and 15GB Data
  - €20 - Texts and 15GB Data
  - €30 – Calls, Texts and 15GB Data
- In order to participate in the Pre-pay Offer, Pre-pay Customers will need to follow the steps below;
  - a. Opt in by sending a free SMS to the number: 50100 with the text “hayu”.
  - b. By sending the SMS you agree and consent to receive an SMS back with a digital code which can be used to redeem and access the Service (“**Code**”) at the URL provided.
  - c. You shall access the URL provided by hayu and follow the instructions to redeem the Code to access the Service.
- It will take up to 3 working days to receive your Code upon renewal or subscription to one of the relevant Pre-pay Plans.

## 2. Bill Pay Offer

- The Bill Pay offer gives Bill Pay Customers of eir Mobile, if compliant with all requirements below, the option to access the Service for a period of six (6) months without additional charge (“**Bill Pay Offer**”).
- The Bill Pay Offer is only available to all new and upgrading customers (“**Bill Customers**”) of the bill pay plans options as described below:
- To be eligible for the Bill Pay Offer, a Bill Pay Customer must renew or upgrade to one of the following Bill Pay Plans between 8<sup>th</sup> September 2017 and 28<sup>th</sup> of February 2018 . Only renewals or upgrades from these dates to the Bill Pay Plans below will be eligible;
  - Smartphone Lite / SIM Only Lite
  - Smartphone Regular Extra 4G / SIM Only Regular Extra 10GB 4G
  - Smartphone Super Extra 4G / SIM Only Super Extra 15GB 4G
  - Smartphone Super Deluxe Extra 4G / SIM Only Super Deluxe Extra 30Gb 4G
  - Mobile 100 + Roaming / Mobile 100 + Roaming SIM Only
  - Mobile 400 + Roaming / Mobile 400 + Roaming SIM Only
  - Mobile Unlimited 15GB + Roaming / Mobile Unlimited 15GB + Roaming SIM Only
  - Mobile Unlimited 30GB + Roaming / Mobile Unlimited 30GB + Roaming SIM Only
- In order to participate in the Bill Pay Offer, Bill Pay Customers will need to follow the steps below:
  - Opt in by sending a free SMS to the number: 50100 with the text “hayu”.
  - By sending the SMS you agree and consent to receive an SMS back with the Code which can be used to redeem and access the Service at the URL provided.
  - You shall access the URL provided by hayu and follow the instructions to redeem the Code and access the Service.
- Upon subscribing to or upgrading one of the relevant Bill Pay Plans it may take up to 3 working days to receive your Code.

### General

- 1) The use of the Service is subject to hayu’s terms and conditions (<https://www.hayu.com/utilities/terms>) and privacy policy (<https://www.nbcuniversal.com/privacy>) which will be notified to you upon signing up to the Service. The use of the Service requires a new or an existing hayu account.
- 2) Streaming the Service via your mobile data connection is not free and all usage will be counted against your data allowance.
- 3) eir reserves the right to withdraw or terminate the hayu Offers without notice should eir reasonably believe, at its sole discretion, that any of the Customers or Bill Customers is using the Service for commercial purposes. eir shall not be liable for any loss or damage, direct or indirect, howsoever arising from the withdrawal, termination, or amendment of the Service.
- 4) eir reserves the right to vary or amend these Terms and Conditions in whole or in part at any time, where in its opinion there is a valid commercial, technical or operational reason. eir will endeavour to give you reasonable prior notice of any changes to these Terms and

Conditions, however please continually check our website <https://www.eir.ie/termsandconditions/> for updates.

- 5) The hayu Offers entitle you to access the Service for a period of six (6) months. Once the six (6) months subscription has expired, you can choose to renew your subscription to the Service with hayu (whereby you will be required to pay a monthly subscription fee) or terminate usage of the Service completely by unsubscribing as stated on hayu's terms and conditions.
- 6) These Terms and Conditions are governed by Irish law. Any disputes can be dealt with in accordance with the eir General Terms and Conditions.