

Notice for eir Customers who have purchased goods online or over the phone during the period 01/06/2014 to 30/06/2015, as of today 3rd November 2015.

eir would like to notify customers who had completed an order for an eir product during the period 01/06/2014 to 30/06/2015 that under Regulation 16 (2) of the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013 (the 'Consumer Information Regulations') your cooling off period expires 14 days from the date of this notice. Note that customers who received a Regulation 14 Notice from eir during the period February 2015 to April 2015 informing them of their right to exit their contracts and accepted eir's proposed changes which were implemented during this period will be exempt from this current notification. If you wish to exercise your right under Regulation 16 (2) please contact eir on 1800 303 605 within 14 days of the notice. The continued use of this service after the effective date is deemed to revoke your right to avail of the cooling off period.