

eir WiFi Terms & Conditions

Description

eir WiFi is a service that allows eir customers to access the internet over WiFi at other eir Fibre customers' homes, using a portion of their Fibre broadband capacity, using a second SSID.

Host Customer

- All eir Fibre F2000 modems will be "eir WiFi enabled" from 27th March 2017
- Availability and security of hosts' existing eir Fibre service will not be affected. As a host you will not have access to or visibility of the internet traffic of guests connecting to your modem and guests will not have access to or visibility of your internet traffic
- A maximum of 20 guest devices can connect to a host device
 - Customer who do not wish to act as a host and have eir WiFi enabled on their modem can opt out of this service via My eir portal
 - Customers who do not wish to act as host for the purposes of the Guest WiFi Service, can avail of the eir WiFi in other eir households where the eir WiFi service is active
- These terms and conditions are in addition to the eir Broadband Terms and Conditions and to eir's General Terms and Conditions on www.eir.ie

Guest Customer

- eir WiFi is a free Wi-Fi service applicable to all compatible eir customers*
- Customers can connect as a Guest to the internet seamlessly to other Host eir Fibre modems when within WiFi reach of that modem
- Customer can register for and avail of the eir WiFi service via the My eir portal
- A maximum of 5 devices can use a single one eir WiFi user name and password to access the internet simultaneously via one or more Host customers modem
- 3MB Download and 1MB upload bandwidth is available for Guest users. This is the total aggregate allocation of upload and download broadband width across all guest customers i.e. not per Guest
- eir Wifi Registration may be automatically disabled if a customer ceases or changes the service on which registration took place

*eir customers who operate devices that support native 802.1x/EAP-PEAP authentication can be used for Guest WiFi

* Computers and laptop running Windows Operating System are not supported