

## **eir Mobile Prepay Seven10 Variety Plus**

1. These terms and conditions of the Seven10 offer (the “Offer”) are in addition to the Terms and Conditions of the eir Mobile Service. In the event of any conflict, these terms and conditions will prevail. By registering for the Offer and each time you top-up your account to continue to avail of the Offer, you acknowledge and accept these terms and conditions.
2. The Offer is available only to Prepay customers who are on the Variety Plus Plan (“Customers”). Customers must register for the Offer by free texting the word “ten” to 50104.
3. The Offer is subject to a limit of 200 minutes to any Irish mobile network, 200 texts to any Irish mobile network or landline and unlimited landline calls (to a maximum of 40,000 minutes every seven days (“Fair Usage Policy”). Any usage exceeding this limit or calls to landlines that exceed the maximum duration of 60 minutes will be charged at standard rates. See [www.eir.ie/pricing](http://www.eir.ie/pricing) for details.
4. Once a Customer is registered for the Offer, €10 credit will be deducted from the Customer’s account at the start of each seven day period. A minimum of €10 must be available on the account at the start of each seven day period to apply the Offer for the next seven days otherwise the Customer will be charged at the standard rates. The next time the Customer tops up by €10 or more, the Offer is reactivated.
5. An automatic reminder will be sent via SMS to Customers on day seven as a reminder to the Customer to top up to continue to avail of the Offer. eir Mobile does not warrant or represent that it shall send such a reminder and it shall not be responsible for any liability incurred by a Customer as a result of its failure to do so.
6. Customers should allow a maximum of up to one working day after topping up for the Offer to take effect.
7. The minutes and texts under the Offer must be used within seven days. Unused minutes and texts cannot be carried over from one seven day period to the next.
8. The Offer is 4G enabled. All data consumed in addition to the Offer inclusions either through Day Pass or purchased add ons will be consumed at 4G speeds where applicable. See the Day Pass Terms and Conditions for further details.
9. In order to avail of 4G service, Customers must be using a 4G compatible handset and a 4G SIM. A list of 4G handsets and applicable prices is as set out at [www.eir.ie/mobile](http://www.eir.ie/mobile).
10. Customers can only avail of 4G service when they are operating the service in areas in which 4G coverage is available. eir Mobile displays a map which gives an indicative guide to those areas where 4G coverage is available and can be accessed at [www.eir.ie/ourmobilenetwork/](http://www.eir.ie/ourmobilenetwork/).
11. When availing of the eir Mobile Service in a location where a 4G service is not available or the Customer’s handset and/or SIM does not have 4G capability, 3G service will be provided.
12. If you are in a 4G compatible region, 4G speeds may vary depending on the number of people using the network at once. As with existing mobile phone services, coverage can change in tunnels, dips, cuttings, mountains and wooded areas.

13. eir Mobile customers who move from offer to offer will lose 4G access until their new offer is activated.

14. 4G cannot be used when roaming.

15. 4G is for mobile phone data use only.

16. This Offer does not include: usage when the Customer is roaming outside of the EEA, see [www.eir.ie/pricing](http://www.eir.ie/pricing) for more information on fair use allowances, applicable countries and pricing; SMS sent to international numbers; Multimedia Message Service (MMS) messages or calls made to premium rate, non-geographic numbers and voicemail. SMS sent to landlines must be to landline numbers capable of receiving SMS messages. Usage of voice over protocol (VOIP) is not included.

17. Customers may only register for one Variety Plus offer at any one time. Customers can switch from this Offer to any other Variety Plus offer by texting the relevant key word to short code 50104 or on [myeir.ie](http://myeir.ie). Once the Customer has registered for another offer, the Customer will cease to avail of the benefits associated with the previous Offer. Customers can move from Variety Plus to Variety by calling 1749 or on [myeir.ie](http://myeir.ie)

18. By registering for the Offer, you consent to eir Mobile contacting you by SMS to notify you of successful or unsuccessful registrations, activations, updates, changes in relation to this Offer, for as long as you remain on the Offer. eir Mobile does not warrant or represent that it shall send such SMS messages and you acknowledge that it is not bound to do so.

19. Customers may terminate their subscription to the Offer by calling 1749. In the event that the Customer terminates the Offer, the Customer will be charged at the standard rates.

20. eir Mobile reserves the right to vary or amend these terms and conditions or withdraw the Offer in whole or in part at any time.

21. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by the applicable law.