



## **Prepay - Top-up and Get 20%/50%/100% Bonus Credit**

The following terms and conditions of the eMobile Bonus Call Credit (hereinafter “the CreditOffer”) are in addition to and form part of eMobile’s general terms and conditions of use. All shall constitute a legally binding agreement between eMobile (“we/us”, “eMobile”) and the Customer (“you/the Customer”) in respect of the fulfillment of requirements and due application of this CreditOffer. In the event of any conflict provision relating to the operation of the Credit Offer, the eMobile general terms and conditions shall prevail.

The Credit Offer is available to specific existing eMobile prepay customers who have not topped up or had chargeable activity in the past 20-170 days (“Eligible Customer”). In order to avail of this offer, Eligible Customers must receive a text or email from eMobile and follow the instructions to receive the additional credit.

An Eligible existing prepay Customer who tops up by at least €5 will receive:

- a. 20 – 50 days no chargeable event – 20% of the top up amount in additional credit ONCE, to a maximum value of €20 (subject to any maximum top-up limit under the general terms)
- b. 51 – 80 days no chargeable event – 50 % of the top up amount in additional credit ONCE, to a maximum value of €20 (subject to any maximum top-up limit under the general terms)
- c. 81 – 170 days no chargeable event – 100% of the top up amount in additional credit ONCE, to a maximum value of €20 (subject to any maximum top-up limit under the general terms)

Customers who have had on-net voice or SMS usage in the last 30 days are excluded from this campaign.

Eligible Customers who top up by at least €5 will have 20%/50%/100% (as above) bonus credit applied to their account within 24 hours of top up. The offer will be valid for 7 days from receipt of the text message and is limited to one top up amount. This will be stated in the text message or email received by the customer.

This credit offer will not impact any existing network tariff offer which the Eligible Customer has opted into.

Once the Customer has topped up, the Credit Offer involves the application of (20%/50%/100%) Bonus Credit to such Customers who purchase and apply top-up of at least €5 to their eMobile account during the Offer Period through any authorized eMobile top-up channel by the requisite amount. A maximum bonus of 20%/50%/100% of the top up denomination applied (to a maximum bonus €20 per subscriber). This offer of Bonus Credit applies to the FIRST top up amount ONLY during the Offer Period, this offer will not apply to multiple top ups during the offer period.

The Bonus Credit is intended to be applied within 24 hours of customer topping up. The Credit offer will be valid for 7 days and will be contained in the text message received by the customer. This will be specified in the text message to the customer. In the event of any delayed application, please contact eMobile Customer Care. Any bonus credit, or applied credit, from any other promotion, offer or source shall not count or qualify in any way for Credit under this Credit Offer.

The Credit shall not be applied should you leave the eMobile network before application of same and no right or entitlement to, or monetary value of, the Credit shall subsist. No cash alternative to the Credit is available at any time. In availing of this Credit Offer, you consent to eMobile contacting you by SMS to notify you in respect of the application of Credit and of other updates or changes in relation to this Credit Offer.

eMobile reserves the right to vary or amend these terms and conditions or withdraw the Credit Offer in whole or in part at any time, where in its opinion, there is a valid commercial, technical or operational reason, or where you are in breach of any of eMobile 's terms and conditions or eMobile's Fair Usage Policy.

eMobile shall not be liable for any loss or damage, direct or indirect, howsoever arising from the Credit Offer or for termination, withdrawal or amending the Credit Offer.

*Offer applies to existing eMobile prepay customers only who have not topped up or had any chargeable activity in the previous 20-170 days who specifically receive this offer by text message from eMobile. Customers with on-net voice/ SMS usage in the last 30 days are excluded from this offer. Top up must be a minimum of €5 and the Maximum bonus credit which can be applied is €20.*