

Bill Pay Credit Cap

At eir, we're all about value for money. To help you manage your monthly mobile spend and give you peace of mind, we'll let you know when your bill reaches a level of €200* or more for your monthly commitment and any additional calls, texts and data.

How does this work?

We'll send you a text when you have reached 75% of €200* and again at 95% of this amount so you can make a payment by credit card. If you don't make a payment, we will temporarily suspend your service (in most cases when you reach €200*) so that you can't incur any more additional charges. However, you will still be able to receive calls and texts and make emergency calls if you need to. If you find that you are regularly going over this amount please contact a member of our team so we can ensure you are on the best plan for you.

The best way to monitor your current spend is through the [myeir App](#).

*Please note that the €200 notification amount is subject to change. You may also incur charges for out of tariff usage that may not be captured at the time of SMS notification. If you have any other queries please do not hesitate to [Contact Us](#).