

eir Appoints New Customer Operations Director

(Friday, 11th December 2015) eir today announced the appointment of Mr Tim Spence as Managing Director of Customer Operations. Tim will join the Senior Management Team at eir and will take up his new role in early January.

Tim originally joined eir in 2012 and since his arrival has played a key role across a number of business units within the company. Most notably, he was Programme Director for the rebranding of eircom to eir in September of this year. He was also Programme Director with responsibility for the delivery of the proposed eircom IPO in autumn 2014. He has also led a number of transformational programmes within the Finance unit of eir.

Prior to joining eir Tim was Director of Finance Operations with Everything Everywhere in the UK. He has also worked with T-Mobile for a significant period of time.

Commenting on the appointment, **Richard Moat, CEO, eir** said, "I am delighted to announce Tim's appointment. Customer Operations is a vital area within our company and we are continuously striving to enhance this area of the business to ensure we are delivering a best in class service to all of our customers across both residential and business. Tim brings strong expertise to this new role".

ENDS

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