



eir Business - Small Business (1-9 Employees) ("SMB")
SMB Mobile Broadband Plans (data only) – Standard
T&C's

1. The following terms and conditions of the eir SMB Mobile broadband (data only) Service plans which are listed below are in addition to the terms and conditions of the eir Mobile service <http://www.eir.ie/termsandconditions/> and all constitute a legally binding agreement between eir Mobile and the customer ("you"/"Customer").
2. All capitalised terms herein (unless otherwise defined) shall have the meaning given to them in the terms and conditions of the eir Mobile service.
3. In the event of any conflict between the terms and conditions of the eir Mobile service and these terms and conditions, these terms and conditions shall prevail.
4. These terms and conditions apply to the following eir SMB Mobile broadband (data only) Service plans (the "eir SMB Mobile Broadband Plans"):
 - (1) Eir SMB Mobile 4G Broadband plan
 - (2) eir SMB Mobile 5G Broadband Plan
5. The eir SMB Mobile Broadband Plans are subject to a Minimum Period of twelve (12) months.
6. The eir SMB Mobile Broadband Plans are available to new and existing SMB customers of eir Mobile.
7. The fair usage threshold in relation to data usage is 750GB on the eir SMB Mobile Broadband Plans. Should your data usage exceed 750GB in a billing cycle and eir Mobile considers that other users are likely to be adversely affected; we reserve the right to limit the data service. eir Mobile continuously monitors network performance to ensure that the service received by the Customer is not impacted through a minority of users placing high demand on network resources (e.g. large bandwidths over long periods).
8. Customers can use their domestic data allowance in the Republic of Ireland and also in the EU (within the EEA zone countries) subject to fair use. To see the fair use limit applied to the Plans and all out of bundle rates please visit eir.ie/pricing. No carryover of unused allowance is permitted. EEA roaming fair use allowance is calculated in line with Regulation (EU) No 531/2012 (as amended) and data wholesale roaming price caps. Where the domestic data allowance has not been fully consumed but the fair use allowance has been fully consumed, a surcharge rate as set out at <https://www.eir.ie/mobile/broadband> will apply until the domestic allowance has been fully consumed. Standard domestic rates apply thereafter, see https://www.eir.ie/group/pricing/eir_mobile/ for further information.
9. Data is restricted to personal use only. eir Mobile reserves the right to withdraw or terminate this service without notice should eir Mobile reasonably believe, at its sole





discretion, that the service is being used for commercial purposes.

10. All existing eir Mobile Broadband SMB Customers who are currently on an existing eir SMB Mobile Broadband plans and who wish to avail of the eir SMB Mobile Broadband Plans must have paid their account up to date and have completed the full term of their Mobile broadband contract, before they can avail of one of the eir SMB Mobile Broadband Plans. Customers who are in contract can avail of one of the eir SMB Mobile Broadband Plans where the Customer is moving to a eir SMB Mobile Broadband Plan which must be of equal or greater cost than that of their current plan.
11. 4G Service data services are available under the eir SMB Mobile 4G Broadband plan. Customers must be using a 4G compatible device and a 4G SIM. If you are in a 4G compatible region, 4G speeds may vary depending on the number of other people using the network at once. As with existing mobile phone services, coverage can change in tunnels, dips, cuttings, mountains and wooded areas. When operating the service in a location where 4G service is not available, 3G or 2G service will be provided to Customers.
12. 5G Service data services are available under the eir SMB Mobile 5G Broadband Plan. Customers must be using a 5G compatible device and a 5G SIM. If you are in a 5G compatible region, 5G speeds may vary depending on the number of other people using the network at once. As with existing mobile phone services, coverage can change in tunnels, dips, cuttings, mountains and wooded areas. When operating the service in a location where 5G service is not available, 4G, 3G or 2G service will be provided to Customers.
13. Usage and certain other information (including eir Mobile account information) relating to multiple persons receiving products and/or services from eir Mobile or any eir Group Company under the same account ("Connected Parties") will be visible within the "my eir" profile(s) to which that account is linked. "my eir" users and Connected Parties must therefore note that in such circumstances they can have no expectation of privacy as between "my eir" users and Connected Parties with regard to any aspect of their account(s) and they hereby expressly consent to the disclosure of their account information (including data, talk, webtext or SMS text usage of others on their account) to all other users linked with the relevant "my eir" account. Please also note that all bills issued in an itemised form will contain call records of all users on the account.
14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the eir SMB Mobile Broadband Plans are excluded to the fullest extent permitted by the applicable law.
15. eir Mobile shall not be liable for any loss or damage, direct or indirect, howsoever arising from the eir SMB Mobile Broadband Plans for termination, withdrawal or amending the eir SMB Mobile Broadband Plans.

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