

Customer Dialed Calls

Part 2.1 Call Charges (1)

A Call Set-up Fee is charged on all calls unless otherwise stated (15)

23.58c			call type	29.00c		
ex. Vat (per minute)				inc. Vat (2) (per minute)		
daytime	evening	weekend		daytime	evening	weekend
7.3171c	2.4390c	2.4390c	Local	9.00c	3.00c	3.00c
7.3171c	7.3171c	2.4390c	National	9.00c	9.00c	3.00c
			<u>Calls to NCRTN (3)</u>			
23.5772c	23.5772c	23.5772c	Vodafone	29.00c	29.00c	29.00c
23.5772c	23.5772c	23.5772c	02	29.00c	29.00c	29.00c
7.3171c	7.3171c	7.3171c	eir Mobile	9.00c	9.00c	9.00c
23.5772c	23.5772c	23.5772c	Hutchison 3	29.00c	29.00c	29.00c
23.5772c	23.5772c	23.5772c	Tesco Mobile	29.00c	29.00c	29.00c
23.5772c	23.5772c	23.5772c	Lycamobile	29.00c	29.00c	29.00c
23.5772c	23.5772c	23.5772c	Virgin Mobile	29.00c	29.00c	29.00c
7.3171c	2.4390c	2.4390c	076 (VOIP) **	9.00c	3.00c	3.00c
			<u>International</u>			
15.4472c	15.4472c	15.4472c	Band 1	18.69c	18.69c	18.69c
31.7073c	31.7073c	31.7073c	Band 1a	38.37c	38.37c	38.37c
15.4472c	15.4472c	15.4472c	Consumer Band 1 (13), (15)	18.69c	18.69c	18.69c
19.0000c	19.0000c	19.0000c	Consumer EU Band (12), (15)	23.37c	23.37c	23.37c
31.7073c	31.7073c	31.7073c	Band 2	39.00c	39.00c	39.00c
31.7073c	31.7073c	31.7073c	Band 2a	39.00c	39.00c	39.00c
31.7073c	31.7073c	31.7073c	Band 3	39.00c	39.00c	39.00c
31.7073c	31.7073c	31.7073c	Band 3a	39.00c	39.00c	39.00c
72.3577c	72.3577c	72.3577c	Band 4	89.00c	89.00c	89.00c
15.4472c	15.4472c	15.4472c	Band 5	19.00c	19.00c	19.00c
72.3577c	72.3577c	72.3577c	Band 6	89.00c	89.00c	89.00c
31.7073c	31.7073c	31.7073c	Band 7	39.00c	39.00c	39.00c
31.7073c	31.7073c	31.7073c	Band 7a	39.00c	39.00c	39.00c
113.0081c	113.0081c	113.0081c	Band 8	139.00c	139.00c	139.00c
113.0081c	113.0081c	113.0081c	Band 9	139.00c	139.00c	139.00c
195.1220c	195.1220c	195.1220c	Band 10	240.00c	240.00c	240.00c
487.8049c	487.8049c	487.8049c	Band 11	600.00c	600.00c	600.00c
731.7073c	731.7073c	731.7073c	Band 12	900.00c	900.00c	900.00c
325.2033c	325.2033c	325.2033c	Band 13	400.00c	400.00c	400.00c

Dial-Up Internet Charges

A Call Set-up Fee of		
4.92	(ex. Vat)	6.05 (inc. Vat)

is charged on all calls unless otherwise stated

	Cent Per Second (ex.Vat) (1)	Cent Per Second (inc.Vat) (1)	Price per minute (2) (ex.Vat)	Price per minute (2) (inc. Vat)
Internet 1891				
Daytime	0.0280	0.0344	1.68c	2.06c
Evening	0.0139	0.0171	0.83c	1.03c
Weekend	0.0139	0.0171	0.83c	1.03c
Internet 1892 110 110				
Daytime	0.0726	0.0893	4.36c	5.36c
Evening	0.0180	0.0222	1.08c	1.33c
Weekend	0.0180	0.0222	1.08c	1.33c
Internet 1892 150 150				
Daytime	0.0726	0.0893	4.36c	5.36c
Evening	0.0180	0.0222	1.08c	1.33c
Weekend	0.0180	0.0222	1.08c	1.33c

Partial Flat Rate Internet Access (7)	Monthly Charge (11)	
	inc. Vat	ex. Vat
Flat Rate 25 (8) (1893 25 25 25) Evening & Weekend	10.16	8.2562
Flat Rate 60 (9) (1893 60 60 60) Evening & Weekend	20.32	16.5207
Anytime (10) (1893 150 150) Day, Evening & Weekend	30.49	24.7851

Notes :

- 1** Where calls are charged on a per Minute basis, charges are rounded up to the next whole minute. In addition, charges per call are rounded up to the next cent prior to the addition of the Set-Up fee. All calls are subject to a call set-up fee.
- 2** The price per minute (subject to a call set-up fee as at note 1 above) is rounded up to the next cent using standard rounding to two decimal places, for information purposes only.
- 3** NCRTN means national cellular radio telecommunications networks.
- 4 Daytime Rate:**
The daytime rate applies to calls made at or after 7 a.m. and before 7 p.m. from Monday to Friday (including bank holidays).
Evening Rate:
The evening rate applies to calls made as follows:
(i) at or after 7 p.m. and before 7 a.m. from Monday to Friday (inclusive); and
(ii) on such other times as the company may from time to time announce by advertisement.
Weekend Rate:
The weekend rate applies to calls made as follows:
(i) on Saturday, Sundays; and
(ii) on such other times as the company may from time to time announce by advertisement.
- 5** Customer dialled international call bands are as specified in the Price List (see link below).
- 6** Calls are charged per call subject to a maximum call duration of 180 seconds.
- 7** Excess rates for these flat-rate products equal current 1892 150 150 rates
- 8** Flat-rate charge per monthly billing period for 25 hours Evening & Weekend calling, daytime calls are charged at standard 1892 rates.
- 9** Flat-rate charge per monthly billing period for 60 hours Evening & Weekend calling, daytime calls are charged at standard 1892 rates
- 10** Flat-rate charge per monthly billing period for 150 hours anytime
- 11** On termination of the agreement for Flat rate Services, for this last billing period, the customer will only be charged for the period in which they were registered as a user of the Flat Rate (1893) service.
- 12** The Consumer EU band applies to calls made from residential landlines at standard rates to destinations within the European Union and European Economic Area, including EU Outer Regions as outlined in International Calls Bands of the Price List.
- 13** The Consumer Band 1 band applies to calls made from residential landlines at standard rates to Great Britain, Isle of Man and Channel Islands (excluding Northern Ireland).
- 14** For calls to destinations included in the Consumer EU Band which are also included other Bands as set out in International Call Bands of the Price List, charges applicable to the Consumer EU Band shall apply, except in cases where the rate is applicable to the Consumer EU Band is higher than the rate quoted for the other Band, in which cases the lower rate shall apply.
- 15** Call set-up fee does not apply to Consumer EU band or Consumer band 1 calls

Link to: [International Call Bands](#)
[General Terms and Conditions](#)

Call Charges (Calling person)

Freefone 1800 and 116XXX. No charge for calling person				
** CallSave 1850				
To a customer:				
Set-up Fee (cent)			Cent Per Minute	
	ex. Vat	inc. Vat	ex. Vat	inc. Vat
Day	23.58	29.00	7.32	9.00
Evening	23.58	29.00	2.44	3.00
Weekend	23.58	29.00	2.44	3.00
To a caller from a public telephone or a Cardphone public telephone: Charged as per local calls.				

**** Local 0818 Service / LoCall 1890**

Call Charges (Calling person)				
To a customer calling from within the State (1)				
Set-up Fee (cent)			Cent Per Minute	
	ex. Vat	inc. Vat	ex. Vat	inc. Vat
Day	7.85	9.66	4.272	5.25
Evening	7.85	9.66	1.092	1.34
Weekend	7.85	9.66	1.092	1.34
To a caller from a public telephone or a Cardphone public telephone:				
As per the Local Rate				

Notes:

- 1** Calls are charged for on a per minute basis subject to a call set-up fee per call.
- 2** 0818 cannot be terminated on national cellular radio telecommunication networks. Standard termination on PSTN, ISDN and DDI's only.

**** Calls to National Non-Geographic numbers**

Calls to National Non-Geographic numbers are calls to numbers with the following Prefixes :
1850, 1890, 0818 and 076

Charges for calls to these numbers shall not exceed charges applicable to National Landline numbers, as per the customer's plan. Calls to these numbers shall qualify for any National call allowance included in the customer's plan. Where no allowance is available calls to these numbers shall be charged at standard rates as set out in this price list or as set out within the customer's plan.

Irish Text Relay Service (ITRS)

ITRS translates text into voice and voice into text to facilitate Deaf or Hard of Hearing people in making and receiving calls in the Republic of Ireland, for more information (www.ITRS.ie).

Customer access to the service for text to voice and voice to text calls is subject to standard call charges for geographic numbers in the Republic of Ireland. For an introductory period up to the 1st of January 2020, Customers can avail of free access to the service as indicated through the use of Freefone 1800 access numbers for the introductory period (1800 207 800 for Voice to Text calls and 1800 207 900 for Text to Voice calls).

Link to : [eir General Terms and Conditions](#)

Link to: [ITRS](#)