

### Directory Enquiry Service

“**Directory Enquiry Service**” is a facility whereby a telephone customer or caller may be advised of the telephone numbers of persons identified by the telephone customer or caller and may in certain circumstances avail of the facility to be connected to the said number by means of a facility known as “**Call Completion**”. There shall be charged to and paid by the telephone customer or caller in respect of the Directory Enquiry Service the appropriate charges specified below. There shall be charged to and paid by the telephone customer or caller in respect of the “**Call Completion**” facility the appropriate charges specified below.

Directory Enquiry Call	cent per second		cent per minute		minimum / setup fee (cent)		Comments
	ex.vat	inc. vat	ex.vat	inc. vat	ex.vat	inc. vat	
<b>eir (11811 National)</b> <sup>(1)</sup> (includes call completion)	5.4065	<b>6.5419</b>	324.3902	<b>392.5121</b>	324.39	<b>392.51</b>	<i>subject to call setup fee once call is answered plus per second from beginning of call.</i>
<b>Vodafone (11844 National &amp; Cross Channel)</b>	1.0581	<b>1.2803</b>	63.4860	<b>76.8181</b>	5.2440	<b>6.35</b>	<i>per second subject to minimum fee.</i>
<b>Conduit (11850 National)</b> (Includes call completion)	3.7805	<b>4.5744</b>	226.8300	<b>274.4643</b>	453.66	<b>548.93</b>	<i>minimum fee includes first minute of call.</i>
<b>Conduit (11888 National)</b>	0.6775	<b>0.8198</b>	40.6500	<b>49.1865</b>	48.78	<b>59.02</b>	<i>minimum fee includes first minute of call.</i>
<b>Conduit (11860 International)</b> (Includes call completion)	4.0515	<b>4.9023</b>	243.0900	<b>294.1389</b>	486.18	<b>588.28</b>	<i>minimum fee includes first minute of call.</i>
<b>BT Ireland (11880 National)</b>	0.6984	<b>0.8451</b>	41.9040	<b>50.7038</b>	41.9014	<b>50.70</b>	<i>per second subject to minimum fee.</i>
<b>O2 (11833 National)</b>	0.8888	<b>1.0754</b>	53.3280	<b>64.5269</b>	5.2440	<b>6.35</b>	<i>per second subject to minimum fee.</i>
<b>Call 11890 Limited</b>	1.2873	<b>1.5577</b>	77.2398	<b>93.4602</b>	389.43	<b>471.21</b>	<i>minimum fee includes first minute of call.</i>
<b>Call 11891 Limited (International)</b>	0.8333	<b>1.0083</b> <b>0.0000</b>	49.9980	<b>60.4976</b>	185.00	<b>223.85</b>	<i>minimum fee includes first minute of call.</i>
<b>Number Logic Limited 11822</b>	0.8333	<b>1.0083</b>	49.9980	<b>60.4976</b>	122.00	<b>147.62</b>	<i>minimum fee includes first minute of call.</i>
<b>Number Logic Limited 11824</b>	2.9833	<b>3.6098</b>	179.0000	<b>216.5900</b>	358.00	<b>433.18</b>	<i>minimum fee includes first minute of call.</i>
<b>Number Logic Limited 11827</b>	0.8333	<b>1.0083</b>	50.0000	<b>60.5000</b>	122.00	<b>147.62</b>	<i>minimum fee includes first minute of call.</i>
<b>Viatel 11810</b>	4.0670	<b>4.9211</b>	244.0200	<b>295.2642</b>	487.00	<b>589.27</b>	<i>minimum fee includes first minute of call.</i>
<b>Virgin Media 11867</b>	3.8167	<b>4.6182</b>	229.0000	<b>277.0900</b>	457.00	<b>552.97</b>	<i>minimum fee includes first minute of call.</i>

- Notes:**
1. Directory Enquiry charges set out above are from eir fixed lines only.
  2. Not available to calls made from eir public telephones or calls terminating on non-geographic numbers.
  3. For terms and conditions see relevant web sites ([www.eir.ie](http://www.eir.ie)); ([www.118.ie](http://www.118.ie)); ([www.11890.ie](http://www.11890.ie)); ([www.11850.ie](http://www.11850.ie)).