



## October 2020 - eir Mobile Prepay Winback Promo

1. These terms and conditions are in addition to the terms and conditions of the eir Mobile service and the eir Mobile Prepay terms and conditions all of which are available at <http://www.eir.ie/termsandconditions/> and all constitute a legally binding agreement between eir Mobile and the Customer.
2. All capitalised terms herein (unless otherwise defined) shall have the meaning given to them in the terms and conditions for eir Mobile service. In the event of any conflict between these terms and conditions and the terms and conditions of the eir Mobile Service and the terms and conditions of the eir Mobile Prepay plans these terms and conditions shall prevail.
3. The €20 for €10 Prepay Winback offer (the "Promotion") is available to customers porting to eir Mobile Prepay until 31<sup>st</sup> October 2020 (the "Promotional Period").
4. The €20 for €10 Prepay Winback offer allows customers to avail of eir's €20 prepay offer (Free Calls/Texts plus No Limits Data) for €10.
5. Only customers who receive an SMS outlining this offer from eir are eligible to claim.
6. Customers will be asked to fill in their details via the link displayed to them within the SMS and their SIM card, preloaded with the offer, will be sent to them within 7 days. To activate the offer the customer must:
  - a. Opt into the preferred offer (Calls + Data - Text '20 calls and data' to 50104 or Texts + Data - Text '20 text and data' to 50104)
  - b. Top up by €10 in one go
  - c. Wait for an SMS to confirm your offer is active.
7. If customers move between offers, the €20 for €10 offer will fall off and customers will pay standard price for plans.
8. Simplicity plans Terms and Conditions are available at [https://www.eir.ie/opencms/export/sites/default/.content/pdf/terms/meteor/simplicity\\_of\\_fer.pdf](https://www.eir.ie/opencms/export/sites/default/.content/pdf/terms/meteor/simplicity_of_fer.pdf)
9. The promoter is eir, 2022 Bianconi Avenue, Citywest Business Campus, Dublin 24 D24 HX03 ("eir").
10. By participating in this Promotion Customers agree to be bound by these terms and conditions. eir Mobile reserves the right to vary or amend the Promotion, these terms





and conditions or withdraw the Promotion in whole or in part at any time without prior notice or reason at its discretion or if circumstances make this unavoidable.

11. eir Mobile shall not be liable for any loss or damage, direct or indirect arising from any changes or withdrawal of the Promotion.
12. In the event of any dispute the decision of eir Mobile will be final and no correspondence will be entered into.

