



eir Mobile SIM Only Plans – Standard T&C's

1. The following terms and conditions of the eir Mobile SIM Only plans which are listed below are in addition to the terms and conditions of the eir Mobile service and eir Mobile's Fair Usage Policy ("FUP") available at <http://www.eir.ie/termsandconditions/> and all constitute a legally binding agreement between eir Mobile and the customer ("you"/"Customer").
2. All capitalised terms herein (unless otherwise defined) shall have the meaning given to them in the terms and conditions of the eir Mobile service.
3. In the event of any conflict between the terms and conditions of the eir Mobile service and these terms and conditions, these terms and conditions shall prevail.
4. These terms and conditions apply to the following eir Mobile SIM Only plans (the "Plans"): (1) eir Mobile Connect 30 day;
(2) eir Mobile Complete 30 day.
5. The Plans are subject to a minimum 30 day contract.
6. The Plans are available to new and existing customers of eir Mobile.
7. A once off SIM activation fee of €9.99 applies to the Plans and will be charged to your first bill.
8. A €10 per month discount is available to Customers who are also eir residential broadband customers and who re-contract their broadband bundle for a minimum term of 12 months.
9. Unlimited minutes and text allowances where applicable in the Plans are subject to a fair usage policy of 45,000 minutes and 10,000 SMS. Standard call and text rates apply to usage in excess of these limits, see https://www.eir.ie/group/pricing/eir_mobile/ for a full list of charges.
10. No carryover of unused allowance is permitted.
11. The fair usage threshold in relation to data usage for the Plans is 120GB. Should your data usage exceed 120GB in a billing cycle and eir Mobile considers that other users are likely to be adversely affected; we reserve the right to limit the data Service. eir Mobile continuously monitors network performance to ensure that the service received by the Customer is not impacted through a minority of users placing high demand on network resources (e.g. large bandwidths over long periods).
12. Data is restricted to personal use only. eir Mobile reserves the right to withdraw or terminate this service without notice should eir Mobile reasonably believe, at its sole discretion, that the service is being used for commercial purposes.



13. All existing eir Mobile Bill Pay Customers who are currently on an existing eir Mobile Bill Pay plan and who wish to avail of one of the Plans must have paid their account up to date and have completed the full term of their Bill Play contract, before they can avail of one of the Plans.
14. 5G Service data services are available under the Plans. Customers must be using a 5G compatible handset and a 5G SIM. If you are in a 5G compatible region, 5G speeds may vary depending on the number of other people using the network at once. As with existing mobile phone services, coverage can change in tunnels, dips, cuttings, mountains and wooded areas. When operating the service in a location where 5G service is not available, 4G, 3G or 2G service will be provided to Customers.
15. Usage and certain other information (including eir Mobile account information) relating to multiple persons receiving products and/or services from eir Mobile or any eir Group Company under the same account (“Connected Parties”) will be visible within the “my eir” profile(s) to which that account is linked. “my eir” users and Connected Parties must therefore note that in such circumstances they can have no expectation of privacy as between “my eir” users and Connected Parties with regard to any aspect of their account(s) and they hereby expressly consent to the disclosure of their account information (including data, talk, webtext or SMS text usage of others on their account) to all other users linked with the relevant “my eir” account. Please also note that all bills issued in an itemised form will contain call records of all users on the account.
16. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the Plans are excluded to the fullest extent permitted by the applicable law.
17. eir Mobile shall not be liable for any loss or damage, direct or indirect, howsoever arising from the Plans or for termination, withdrawal or amending the Plans.

END.