



eir Mobile €20 Bonus Credit Offer November 2020

1. The promoter of this promotion is eircom Limited trading as eir, a company incorporated in Jersey with registration number 116389 and having its registered office at 22 Grenville Street, St. Helier, Jersey, JE4 8PX and having its principal place of business at 2022 Bianconi Avenue, Citywest Business Campus, Dublin 24 D24 HX03 ("eir" / "eir Mobile").
2. These terms and conditions are in addition to the terms and conditions of the eir Mobile service and the eir Mobile Prepay terms and conditions all of which are available at <http://www.eir.ie/termsandconditions/> and all constitute a legally binding agreement between eir Mobile and the Customer.
3. All capitalised terms herein (unless otherwise defined) shall have the meaning given to them in the terms and conditions for eir Mobile service. In the event of any conflict between these terms and conditions and the terms and conditions of the eir Mobile Service and the terms and conditions of the eir Mobile Prepay plans these terms and conditions shall prevail.
4. The €20 Bonus Credit offer ("the Promotion") is available to new eir Mobile Prepay customers that order an eir SIM online only from 2nd November 2020 – 30th November 2020 ("the Promotional Period").
5. Eligible eir Mobile Prepay customers will receive a bonus credit of €20 credit from eir Mobile. In order to become eligible for the Promotion the below steps must be completed within the Promotional Period by the eir Mobile Prepay customer. Failure to do so will make the eir Mobile Prepay customer ineligible for any bonus credit:
 - i. The eir Mobile Prepay customer must order their eir prepay SIM online between 2nd November 2020 – 30th November 2020;
 - ii. The SIM must be activated within this time frame;
 - iii. Top up by a minimum of €20 in one go by 30th November 2020.
6. Once the above steps have been completed within the Promotional Period the schedule of free credit will be applied as per the following grid:

Bonus Credit Month	Top Up by €20 during the period	Bonus Credit Date
1	2 nd November 2020 – 30 th November 2020	10 th December 2020

7. Bonus credit will only be applied where all eligibility criteria has been met. If an eir Mobile Prepay customer does not top up by the required minimum of €20 in one go by 30th November 2020, the bonus credit will be forfeited.





8. Bonus credit will expire 28 days after being applied to an eir Mobile Prepay customer's account and cannot be used to activate any network offers subscribed to by an eir Mobile Prepay customer.
9. eir shall endeavour to apply the bonus credit on or before the 10th of December 2020 however eir cannot be held liable for any late credit applications.
10. By participating in this Promotion eir Mobile Prepay customers agree to be bound by these terms and conditions. eir Mobile reserves the right to vary or amend the Promotion, these terms and conditions or withdraw the Promotion in whole or in part at any time without prior notice or reason at its discretion or if circumstances make this unavoidable.
11. eir Mobile shall not be liable for any loss or damage, direct or indirect arising from any changes or withdrawal of the Promotion.
12. In the event of any dispute the decision of eir Mobile will be final and no correspondence will be entered into.

