

## eir WiFi Terms and Conditions

eir WiFi is a service that allows eir customers to access the internet over WiFi at other eir Fibre customers' homes, using a portion of their Fibre broadband capacity, using a second Service Set Identifier (SSID) .

### Host Customer:

- All eir Fibre modems will be "eir WiFi enabled" from 4<sup>th</sup> October 2016.
- Host Customers will not be responsible for usage of the Service made by Guest Customers while the Guest Customers are connected to the Host Customer's eir Fibre modem.
- Availability and security of hosts' existing eir Fibre service will not be affected. As a host you will not have access to or visibility of the internet traffic of guests connecting to your modem and guests will not have access to or visibility of your internet traffic.
- A maximum of 20 guest devices can connect to a host device.
- Customer who do not wish to act as a host and have eir WiFi enabled on their modem can opt out of this service via My eir portal.
- Customers who do not wish to act as host for the purposes of the Guest WiFi Service, can avail of the eir WiFi in other eir households where the eir WiFi service is active.
- These terms and conditions are in addition to the eir Broadband Terms and Conditions and to eir's General Terms and Conditions on [www.eir.ie](http://www.eir.ie)

### Guest Customer

- eir WiFi is a free Wi-Fi service applicable to all compatible eir customers\*
- Customers can connect as a Guest to the internet seamlessly to other Host eir Fibre modems when within WiFi reach of that modem
- Customer can register for and avail of the eir WiFi service via the My eir portal
- A maximum of 5 devices can use a single one eir WiFi user name and password to access the internet simultaneously via one or more Host customers modem
- 3MB Download and 1MB upload bandwidth is available for Guest users. This is the total aggregate allocation of upload and download broadband width across all guest customers i.e. not per Guest

\*eir customers who operate devices that support native 802.1x/EAP-PEAP authentication can be used for Guest WiFi

### Additional T's&C's for Pilot

The eir WiFi Service ("the Service") will be available on a pilot basis in the eir 045 exchange area which predominantly covers the geographical areas of County Kildare and West Wicklow to of County Kildare. The quality and availability of the Services may be affected by factors which could cause radio interference, such as physical obstructions and atmospheric conditions and by technical faults in the Network, including in other telecommunications networks through which the Services may be relayed or other matters beyond our control. The Pilot will commence on the 4<sup>th</sup> October 2016. The full commercial launch of this product offering is dependent on the results of the pilot. While the pilot is proceeding Customers will be asked for their views on the nature and quality of the Service.