

eir Mobile Prepay Mobile Broadband Terms

1. These terms and conditions of the eir Mobile 4G Prepay Broadband Service (“the Service”) are in addition to the Terms and Conditions of the eir Service. In the event of any conflict these terms and conditions will prevail.
2. Customers may use the Service to browse, or download from the internet by purchasing a Day Pass, full details of Day Passes and associated allowances are outlined on <https://www.eir.ie/mobile/prepay>. Any usage in excess of the relevant allowance is subject to a charge of 2c for every additional MB used. Usage of voice over protocol (VOIP) is not included. The Service may only be used for internet use/downloading within the Republic of Ireland and the EEA. Usage within the EEA is subject to a fair usage allowance, full details are outlined on www.eir.ie/pricing. If you use your eir Mobile broadband device when roaming outside of the EEA, standard roaming rates apply, see www.eir.ie for details.
3. Customers can keep track of their data usage through myeir or downloading the Huawei Mobile WiFi App.
4. In order to avail of 4G under the Service, Customers must be using a 4G compatible device and/or a 4G SIM. A list of 4G devices and applicable prices is as set out on the eir website at <https://www.eir.ie>.
5. Customers can only avail of 4G under the Service when they are operating the Service in areas in which 4G is available. eir displays a map which gives an indicative guide to those areas where 4G coverage is available and can be accessed by clicking www.eir.ie.
6. When operating the Service in a location where 4G is not available, a 3G service will be provided.
7. Whether operating on 3G or 4G, speeds may vary depending on the number of other people using the network at once. As with existing mobile phone services, coverage can change in tunnels, dips, cuttings, mountains and wooded areas.
8. The Customer can send texts from the eir Mobile Broadband device. For rates, see www.eir.ie.
9. Customers of the Service cannot avail of any eir promotions relating to text messages which are associated with eir Mobile voice plans.
10. The Service will be made available to the Customer within 24 hours of activation.
11. Customers may be asked to power off their device or wait 24 hours for the implementation of 4G data speeds following adoption of a 4G enabled Service.
12. The Service data allowance for the purchased Day Pass must be used within the allocated number of days associated with it as outlined on www.eir.ie. Unused data allowances cannot be carried over.
13. eir reserves the right to vary or amend these terms and conditions or withdraw the Service in whole or in part at any time.
14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Service are excluded to the fullest extent permitted by the applicable law.