

eir Mobile Pay as You Go Suspension and Credit - Terms and Conditions Change

We wish to advise all customers on eir Mobile's Pay As You Go prepaid tariff plans of the following amendments effective as of 29th of June 2011, as to their terms and conditions regarding suspension and the reclaim of call credit following any suspension or termination:

The period of time within which outgoing service will be barred, if customers do not top-up by a minimum of 5 euros, shall be reduced to 150 days, with all incoming service barred a further 30 days thereafter. If after 240 days, no minimum call credit top-up has occurred, customers will lose any credit then remaining on their account. If after 13 months no minimum call credit top-up has occurred, customers' accounts will be terminated without notice.

Under Regulation 17 of the European Communities (Electronic Communications Networks and Services) (Universal Services and Users' Rights) Regulations 2003, an operator shall, not less than one month prior to the date of implementation of any proposed modification, notify its subscribers to that service of the proposed modification in the conditions of the contract for that service and their right to withdraw without penalty from such contract if they do not accept the modification.

If you are a subscriber to the services affected by these changes and if you do not accept these changes, you may therefore cease to use the service without penalty imposed, by giving us written notice, received at any time prior to the implementation of the change. Should such notice be received, your account will be terminated in line with our normal provisions. Please note that continued usage of the services at any stage after the implementation of changes, shall be taken as acceptance of same