

## **eir Mobile Smartphone 24 month plans – Standard T&Cs**

The following terms and conditions of the eir Mobile Smartphone 24 Month plans (“the Plans”) are in addition to eir’s general Terms and Conditions of Service available at [www.meteor.ie/termsandconditions](http://www.meteor.ie/termsandconditions) and eir Mobile’s Fair Usage Policy (“FUP”) available at [www.eir.ie/termsandconditions](http://www.eir.ie/termsandconditions) and all constitute a legally binding agreement between eir (“we/us”, “eir”) and the Customer (“you/the Customer”). In the event of any conflict between the eir general terms and conditions and these terms and conditions these terms and conditions shall prevail.

The plans are available to new and existing customers of eir, (“New Customers”) who purchase the Plans (Smartphone Lite 4G, Smartphone Regular 4G, Smartphone Super 4G and Smartphone Super Deluxe 4G) and these Plans are subject to a minimum 24 month contract.

In Order to avail of the 4G Service, Customers must be using a 4G compatible handset and a 4G SIM. A List of 4G handsets and applicable prices is as set out on [eir.ie](http://eir.ie). Customers should note that the 4G Service is not available with Blackberry, Safesurf or APN Direct.

Customers can only avail of 4G Service when they are operating the service in areas in which the 4G coverage is available. eir displays a map which gives an indicative guide to those areas where 4G coverage is available and can be accessed by clicking [www.eir.ie/broadband/coverage-map/](http://www.eir.ie/broadband/coverage-map/)

When operating the service in a location where the 4G service is not available, 3G service will be provided.

If you are in a 4G compatible region, 4G speeds may vary depending on the number of other people using the network at once. As with other existing mobile phone services, coverage can change in tunnels, dips, cuttings, mountains and wooded areas.

The following monthly allowances apply to the Plans:

(i) Smartphone Lite 4G

100 minutes

Unlimited SMS

1GB of Data

(ii) Smartphone Regular 4G

400 minutes

Unlimited SMS

2GB of Data

(iii) Smartphone Super 4G

Unlimited Calls

Unlimited SMS

5GB of Data

(iv) Smartphone Super Deluxe 4G

Unlimited Calls

Unlimited Texts

15GB of Data

50 SMS to mobiles and landlines and 50 minutes of calls to mobiles and landlines while roaming in the

EU.

50 SMS to mobiles and landlines and 50 minutes of calls to mobiles and landlines internationally.

Unlimited minutes and SMS allowances where applicable in the Plans are subject to a fair usage allowance of 45,000 minutes and 10,000 SMS. Standard rates apply to usage in excess of these limits, see [eir.ie](http://eir.ie) for details. No carryover of unused allowance is permitted.

The Plans are subject to per minute billing. For a full list of charges see [eir.ie](http://eir.ie) .

All existing eir Mobile Bill Pay customers, who are currently on an existing eir Mobile Bill Pay plan and who wish to avail of the Plans, must have paid their account up to date and have completed the minimum term of their contract, if currently in contract, before they can avail of the Plans. Price plan changes will only be allowed for customers in contract where a customer is moving to a plan of equal or greater cost than that of their current plan. Exclusions Apply.

The Plans and add-ons exclude Roaming usage and calls and SMS to, International, Premium Rate and other Non-Geographic numbers. Exclusions apply. Smartphone Super Deluxe 4G includes 50 EU roaming minutes and SMS to mobile and landlines while roaming in the EU.

The plan also includes 50 international minutes and SMS to include all countries in bands 1-8, for more info see [eir.ie](http://eir.ie).

Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the Offer are excluded to the fullest extent permitted by the applicable law.

eir shall not be liable for any loss or damage, direct or indirect, howsoever arising from the Plans or for termination, withdrawal or amending the Plan.