

Staff Offer 2019 General Terms and Conditions

1. To avail of the offers as set out on in eircom Limited (“eir”) intranet website “eir Space” or in our advertisements you must qualify for eir Broadband (the “Staff Offer”). An eir Talk package excluding eir Talk Pay as You Use is also required to avail of the Staff Offer.
2. Each employee can avail of the Staff Offer only once and the account must be in the name of the employee. The staff member must provide their eir staff number.
3. The Staff Offer will continue until further notice.
4. eir reserves the right at its own discretion and as the need may arise at any time before that date to remove, withdraw, suspend, terminate, modify or alter the Staff Offer.
5. If you choose to avail of the Staff Offer it will be necessary for you to set up Direct Debit payment.
6. eir Basis A/B allowances and Home Worker allowances cannot be kept when availing of the Staff Offer.
8. eir broadband, eir fibre, and eir TV are subject to availability. To check for eir broadband, eir fibre and eir TV availability visit <https://www.eir.ie/broadband/coverage-map/>.
9. eir TV multiroom and eir TV add on’s are an additional cost per month to the cost of the Staff Offer and a full breakdown of eir TV add on’s are on eir space. eir TV Multiroom is subject to availability. eir TV equipment remains the property of eir but is provided free of charge for the duration of your TV service.
10. The Staff Offer installation is free of charge for eir broadband (non-fibre) and eir fibre FTTC (fibre to the cabinet) customers. For FTTH (fibre to the home) customers an installation fee may apply.
11. eir has the right to reject your order.
12. The Staff Offer bills will be issued monthly.
13. Staff will receive a €20 monthly discount on the first eir mobile plan promotion in their bundle. Each additional eir mobile plan added to the Staff Offer bundle will receive a €10 monthly discount. All promotions are subject to availability. Handsets are subject to availability and prices may vary. A once off charge made by credit or Visa Debit card for deposit may be required. Visit www.eir.ie/mobile for full prices
14. Staff availing of the Staff Offer are required to contact staffoffer@eir.ie every 12 months from the commencement of their Staff Offer contract and request that the discounts be reapplied. Failure to do so will result in any existing promotions expiring. Promotions will be reapplied within 10 working days upon receipt of the request. Promotions will only be reapplied for existing eir staff. eir reserves the right not to refund for charges incurred by requesting a reapplication of promotions after the required date.
15. A bundle activation fee may apply.

16. A SIM activation fee of €9.99 may apply.
17. Fair usage policies apply to unlimited components of fixed and mobile plans. See www.eir.ie.
18. The minimum term of a bundle will be 12 months for fixed services, 24 months mobile handset plans, and 30 day minimum term contract for SIM Only plans.
19. Staff members who add mobile onto an existing staff offer bundle plan will have the fixed elements of their bundle re-contracted for a minimum of 12 months. Staff can contact staffoffer@eir.ie and request that another product or service be added
20. Staff members who are currently availing of a previous staff offer can contact staffoffer@eir.ie and request for their account to be modified in order to avail of the new Staff Offer. The applicable discounts will be applied to the account within 10 days of the receipt of the request.
21. Should the redeemer cease their eir customer account during the 12 and/or 24 month minimum term, early cease charges will apply.
22. No individual availing of the Staff Offer will be given priority over any other eir customer.
23. These Staff Offer terms and conditions will apply together with eir's standard terms and conditions governing the eir customer's use of the components included in the bundle. Please see www.eir.ie for eir's standard terms & conditions and the terms and conditions for the components included in the bundle.